

## LABORATORY SURVEYOR

(AND OTHER STATE AND FEDERAL JOBS)

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## CLIA SURVEYOR

### FEDERAL LEVEL

- APPROX. 2 DOZEN POSITIONS IN BALTIMORE, MD HEADQUARTERS
- 10 REGIONAL OFFICES HAVE A COUPLE
- GS-12 STARTING LEVEL [USAJOBS.GOV](http://USAJOBS.GOV)
- MINIMUM IS A 4 YEAR DEGREE
- SUPERVISORY EXPERIENCE IS A PLUS

### STATE LEVEL

- EACH STATE AGENCY ALSO EMPLOYS CLIA SURVEYORS, SALARIES GENERALLY LESS
- SIMILAR CREDENTIAL AND EXPERIENCE REQUIREMENTS
- I STARTED IN A STATE AS A MEDICARE SURVEYOR AND MOVED INTO THE FEDS WHEN CLIA WENT NATIONAL IN 1993.

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## WHAT DOES IT TAKE TO BE A SURVEYOR?

- DETAIL ORIENTED, DISCIPLINED, CALM
- ABLE TO WRITE ACCURATE, LEGALLY DEFENSIBLE REPORTS VERY QUICKLY
- NEED GOOD INTERVIEWING SKILLS
- THE ABILITY TO KEEP AN OPEN MIND AND CLEAR HEAD EVEN IN A HOSTILE ATMOSPHERE
- WILLINGNESS TO LEARN CONTINUOUSLY
- SENSE OF REWARD CAN BE VERY HIGH, SEE LABS FIX THEIR PROBLEMS AND FEEL THAT PATIENTS ARE PROTECTED.
- YOU NEVER KNOW WHEN A SURVEY MAY BECOME AN ADVERSE ACTION, SO YOU CAN NEVER RELAX IN THE FIELD.
- IF YOU NEED TO BE LIKED BY EVERYONE AROUND YOU, DO NOT TAKE THIS JOB.

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## WHERE CAN THIS JOB TAKE YOU?

- I EARNED A **MASTER OF SCIENCE IN ADMINISTRATION** WITH A CONCENTRATION IN HEALTH SERVICES WHILE I WORKED. THAT OPENED UP MORE OPTIONS IN THE FEDS.
- I HAD TO DECIDE IF I WANTED TO SEE MYSELF ONLY AS A LABORATORY SCIENTIST OR IF I WANTED TO USE THE SKILLS THAT LABORATORY SCIENCE GAVE ME.
- YOU OWE IT TO YOURSELF TO MAKE AN INVENTORY OF YOUR SKILLS PERIODICALLY.
- THERE ARE GOOD BOOKS TO HELP YOU SEE YOURSELF IN NEW WAYS. I LIKE **WHAT COLOR IS YOUR PARACHUTE**. THERE ARE MANY SIMILAR BOOKS.

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## WHAT HAVE I DONE FOR THE GOVERNMENT?

### SURVEYOR JOBS (TX & CMS)

- CLIA (INDEPENDENT AND HOSPITAL LABS)
- MEDICARE HOSPITAL
- MEDICARE HOME HEALTH
- MEDICARE RADIOLOGY
- ORGAN PROCUREMENT ORGANIZATIONS

### OTHER JOBS (CMS & OIG)

- PROJECT OFFICER
- HEALTH INSURANCE SPECIALIST (PROGRAM INTEGRITY AND QUALITY IMPROVEMENT ORGANIZATIONS)
- PROGRAM SPECIALIST
- PROGRAM ANALYST & SENIOR ANALYST

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